

Case Study - The Charles H. Wright Museum

Summary

Previous Solution:

- Blackbaud

Results with Sage Intacct:

- Integrating Systems
- Robust PO System
- Addition of Spend Management System

Savings:

- ~\$133,000/yr

"Sage Intacct has transformed our team's efficiency by automating the purchase requisition and approval processes."

- Sharron Rose, CFO

A History of Manual Processes

For over half a century, The Charles H. Wright Museum of African American History has dedicated itself to exploring and celebrating the rich cultural legacy of African Americans. Each year more than half a million people visit The Wright in Detroit, Michigan to engage with its unparalleled collection.

The amazing popularity of the museum put a strain on the back-office systems. Processing invoices and performing check requisitions was dragging down the accounting department and wasting hours every week. Instead of creating a requisition and getting approval ahead of time, the department heads used to wait until an invoice arrived, then make the requisition manually. Sheets of paper were shuffled around the museum, losing time, adding steps, and losing internal control – after all, the purchase has already happened! When the department head approved the purchase after the fact, someone in accounting would then key the document into the system manually.

On top of the invoicing and requisition processes was a suite of software unable to communicate within itself and a nonexistent spend management system. What if two people wanted to use the same budgeted dollars for two different purchases? Their paper-based system would do nothing to spot the conflict. As a result, The Charles H. Wright Museum was looking for a way to rein in their software, implement a solid spend management system, and automate their challenging invoice and requisition process.

This search led them to Sage Intacct, the only accounting solution recommended by the AICPA, and to Alta Vista Technology, the top-rated Sage Intacct reseller based on actual customers reviews on the leading review platform G2.com.

Repairing the Process

With Sage Intacct, The Charles H. Wright Museum was able to unify their systems and automate many of the processes weighing down their accounting team.

With the enhanced efficiencies and controls to stay under budget, Sage Intacct has paid for itself. Department heads now enter their invoices into Sage Intacct as purchase requisitions. Those requisitions are sent digitally to their supervisor for approval. Once approved, those requisitions automatically trigger an accounts payable transaction. A process that once took days can now be completed in minutes with no paper or headache.



The steps needed to perform an accounts payable action have also been taken down to just a few clicks. The transition to cloud accounting with Sage Intacct is all about saving your team time and improving your accuracy by reducing the chances to make errors.

The Wright was also able to implement a robust spend management system. This upgrade helps to provide further insight into their cash flow and creates a platform upon which stronger, more informed decisions can be made.

These changes have also lead to a financial windfall for the organization.

Every Dollar Counts

The Charles H. Wright Museum of African American History is saving approximately \$133,000 per year in soft costs by making the move to Sage Intacct.

These savings are due largely in part to the near complete automation of their check requisition and approval process. This has reduced the hourly cost of a Director by over \$440 which is money that can be focused into other, more important parts of the museum.

There is also the significant amount of time saved by automating accounting processes.

Department heads at the Wright have cut the amount of time spent on the requisition process from 2 hours a day down to just 30 minutes.

Add on the extra soft costs saved such as ~\$2,500 a year *just* on paper and ink and the savings are game changing.

The Charles H. Wright museum did their research, chose the highest rated partner in the industry, and in implementing Sage Intacct were able to automate the most difficult pieces of their accounting process. That transformation saved significant time and money that can now be reinvested in advancing their mission.

If you find yourself in a similar situation, caught in the slog of manual, time consuming, repetitive processes we would love to help you. Give us a call at [855.913.3228](tel:855.913.3228) or send us an email to info@altavistatech.com and someone will reach out to you within one business day. You can even fill out our contact page at www.altavistatech.com/contact-us. At Alta Vista Technology, we take pride in being part of your solution.

sage Intacct



**THE CHARLES H. WRIGHT
MUSEUM OF AFRICAN
AMERICAN HISTORY**

For over half a century, the Charles H. Wright Museum of African American History has dedicated itself to exploring and celebrating the rich cultural legacy of African Americans.